

| Organization Name                    | First Name | Last Name | Email                       | Position/ Job title | Please describe what your organization does (1-2 sentences)  | What counties does your organization serve?  | General Caregiving Support:  | COVID-19 Related Caregiving Support             | Please list any other organizations providing any of the services listed above and the service they provide (i.e. organization x-transportation); if none enter N/A |
|--------------------------------------|------------|-----------|-----------------------------|---------------------|--|--|--|---|---|
| A2 Associates, LLC                   | Ann        | Abdella   | abdella@a2rh.net            | President           | Support rural community health development planning and projects.  | Chautauqua, Any communities that seek assistance   |  |   |   |
| Allegany County Office for the Aging | Lynn       | Oyer      | oyerl@alleganyco.com        | Case Manager        | Help older adults with services to help them stay independently in their home.   | Allegany   | Caregiver social interaction and support (e.g telephone check-ins, online networking/support group), Home delivery of groceries, supplies, medications, Financial advising (e.g how to access unemployment benefits, health insurance, legal aid ect.), Transportation support | working on getting donated masks for caregivers | SPCA is providing pet food, Saputo Company donated cottage cheese, Genesee Valley School donated toilet paper, donated Girl Scout Cookies                           |
| Alzheimer's Association, WNY Chapter | Amanda     | Nobrega   | anobrega@alz.org            | Grants Manager      | The Alzheimer's Association provides care & support to all affected by Alzheimer's or a related dementia. We are also the largest non-profit funder of Alzheimer's research.   | Allegany, Cattaraugus, Chautauqua, Wyoming, We serve all eight counties of Western New York. |  |   |   |
| Ardent Solutions, Inc                | Carrie     | Whitwood  | Whitwoodc@ardentnetwork.org | Executive Director  | Ardent Solutions continues to thrive by collaborating with local, regional and state-wide partners to improve community health outcomes, increase independence through safe and reliable mobility options, and decreasing unintentional injuries and suicide risks. It is our vision that working together proactively, we will create a healthy, sustainable and livable community for all. | Allegany, Cattaraugus, Chautauqua, Steueb, Livingston  |  |   |   |
| Aspire                               | Carrie     | Spence    | Carrie.Spence@aspirewny.org | Vice President      | Provide variety of OPWDD services for people with Developmentally disabilities( Chautauqua Co: Respite, Supported employment, community based pre-vocation, Benefits counseling, Community Habilitation, Self- directed services, certified and non-certified housing supports, Day program, E-Mods, ISS, Community outreach)  | Chautauqua, Cattaraugus (limited), Erie, Niagara (limited)                                   |  |   |   |

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| Aspire                                     | Christine  | Lalka     | clalka@aspirewny.org          | Director of respite and Community Habilitation Services | Provide variety of OPWDD services for people with Developmentally disabilities( Chautauqua Co: Respite, Supported employment, community based pre-vocation, Benefits counseling, Community Habilitation, Self- directed services, certified and non-certified housing supports, Day program, E-Mods, ISS, Community outreach)                     | Chautauqua, Cattaraugus (limited), Erie, Niagara (limited) |  |   |   |
| Catholic Charities                         | Anne       | Miles     | anne.miles@ccwny.org          | District Director of Allegany and Cattaraugus Counties  | We do a variety of services from mental health counseling, Kinship Caregiver Program, MST program, emergency financial assistance, and case management services   | Allegany, Cattaraugus                                      | Caregiver social interaction and support (e.g telephone check-ins, online networking/support group), Financial advising (e.g how to access unemployment benefits, health insurance, legal aid ect.)              | Access to mental health support   | na  |
| Cattaraugus County Department of the Aging | Kayla      | Chesebro  | kachesebro@cattco.org         | Caseworker  | Our Department works with elderly people in the community to provide contracted services, Home Delivered Meals, assistance with Medicaid and HEAP applications, and NY connects services.   | Cattaraugus  |  |   |   |
| Chautauqua Adult Day Services              | Frank      | Bercik    | fbercik@seniordayprograms.com | Executive Director                                      | CADS provides four social model adult day care programs with one site that is specifically for older adults with Alzheimer's Disease and Memory Loss that provides services for all of Chautauqua County. The day programs provide respite for caregivers and helps older adult remain at home and continue employment if caring for a loved one. | Chautauqua   | Our staff calls all the families we serve at least weekly to check on them and see if they need anything. We also are hooking them up with services such as meal on wheel and refer to other agencies as needed. | Educational information about COVID-19 safety, risk avoidance, symptoms | Chautauqua County Office for Aging  |
| Chautauqua County Office for the Aging     | Dana       | Corwin    | CorwinD@co.chautauqua.ny.us   | Director of Aging Health Services                       | Chautauqua County Office for the Aging provides programs and services to seniors and their families to promote independence, optimal health and wellness in a safe and secure environment.  | Chautauqua   | Caregiver social interaction and support (e.g telephone check-ins, online networking/support group)  | Information and resources for caregiving in the home                    | na  |

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| Chautauqua Hospice and Palliative Care | Shauna     | Anderson  | shaunaa@chpc.care               | President/CEO                   | Our agency provides Hospice and Palliative Care to residents of Chautauqua County. This includes professional, paraprofessional and volunteers depending on the program a person is enrolled in. It is for people at the end of their life (Hospice) or with a serious illness (Palliative Care).   | Chautauqua                                  | support groups for grief and loss   | Educational information about COVID-19 safety, risk avoidance, symptoms   | Mental health support access -Mental Health Association  |
| Chautauqua Opportunities, Inc.         | Donna      | Civiletto | dciviletto@chautopp.org         | RN/Supervisor Trainer           | Community Action Agency helping those in need with an Alzheimer's program for respite and support groups  | Chautauqua                                  | Caregiver social interaction and support (e.g telephone check-ins, online networking/support group), Financial advising (e.g how to access unemployment benefits, health insurance, legal aid ect.), Home Health Aide/Personal Care Aides for hire/support/respite  | Online support groups for caregivers of dementia individuals, online educational workshops on dementia and caregiver stress | Caregiver Assessments over the phone, access to community agency referrals, personal care, fatherhood and kinship programs available online; housing specialists, homelessness support, youth services online; |
| Chautauqua Opportunities, Inc.         | Nancy      | Dunbar    | ndunbar@chautopp.org            | Alzheimer's Specialist          | We offer services for communities such as Head Start, Youth services, Homeless services, Fair Housing, Kinship, and Fatherhood and Alzheimer's services   | Cattaraugus, Chautauqua, Erie               |   |   |  |
| Community Connections at Findley Lake  | Lin        | Baylis    | Ljmg701@gmail.com               | Executive director              | Helps people stay in their homes for as long as they choose   | Chautauqua                                  | Online entertainment, exercise and wellness opportunities for caregivers, Caregiver social interaction and support (e.g telephone check-ins, online networking/support group), Home delivery of groceries, supplies, medications, Internet access and tech support (e.g Zoom or other technologies for social connection), Transportation support | Access to mental health support   | We provide all of our general services during this time. See video sent earlier.   |
| Cuba Memorial Hospital, Inc            | Karen      | Titus     | ktitus@cubamemorialhospital.org | Admission/Discharge Coordinator | Cuba Memorial Hospital, Inc. is a non-profit community hospital with 20 acute/medical rehabilitation beds; 61 skilled nursing beds; 24/7 Urgent Care Center; Inpatient Palliative Care Program; diagnostic radiology and ultrasound; and inpatient and outpatient therapy (physical, occupational, speech and respiratory). We provide a variety of supportive, inpatient, outpatient, rehabilitation and skilled nursing services for elders, patients and their families. | Allegany/Cattaraugus                        |   |   |  |

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| Directions in Independent Living, Inc. | Sue        | Hannon    | suehannon@@oleanilc.org                 | Program Coordinator                    | We are an Independent Living center serving individuals with cognitive, mental health, physical, developmental or multiple disabilities (aged, blind, etc) and their families to live more independent lives. We offer programs through OMH, OPWDD, as well as advisement for Social Security.  | Allegany, Cattaraugus, Chautauqua           | Financial advising (e.g how to access unemployment benefits, health insurance, legal aid ect.), We are assisting OFA with delivering meals, and are continuing with some services via telephonic access (facilitated enrollment, social security advisement, STRAWW, HHUNY, CHUNNY, HCBS, etc.) | Assistance with medicaid enrollment                                     | n/a   |
| Dunkirk-Fredonia Meals on Wheels       | Debra      | Pacos     | dpacosdfmow@netsync.net                 | Executive Director                     |   | Chautauqua                                  | Home Delivered Meals, Mobile Food Pantry, nutrition support after hospitalization   | Educational information about COVID-19 safety, risk avoidance, symptoms | Salvation Army - Mobile Food Pantry (during Covid-19)   |
| Healthy Community Alliance             | Ashley     | Conti     | contia@hcanetwork.org                   | Community Engagement Specialist        | HCA is a social care organization that addresses SDOH that affect rural residents.  | Cattaraugus, Chautauqua                     |   |   |   |
| Healthy Community Alliance             | Ann        | Battaglia | abattaglia@hcanetwork.org               | CEO                                    | works to improve qualityof life in rural communitites through broad-based, inclusive partnerships that focus on wellness and prevention.  | Allegany, Cattaraugus, Chautauqua, Wyoming  | Home delivery of groceries, supplies, medications   | Resources to address social isolation and need for social support       | Gowanda Food Pantry-home delivery of food   |
| HomeCare & Hospice                     | Ink        | Young     | iyoung@homecare-hospice.org             | Director of Organizational Advancement | We are nonprofit organization providing certified hospice and licensed home care services in Allegany, Cattaraugus, Genesee and Wyoming Counties.   | Allegany, Cattaraugus, Wyoming, Genesee     |   |   |   |
| Interfaith Caregivers                  | Megan      | Taylor    | megantaylor@interfaithcaregiversinc.org | Executive Director                     | Our volunteers provide FREE transportation using their own cars and gas to transport the elderly and or health impaired to medical appointments, pharmacy, and food (grocery store/food pantry). We represent the Olean Association of the Blind and Visually impaired. We also organize Gift Tree, a community gift giving program for the families in need during the holiday season. | Cattaraugus                                 |   |   |   |

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| Jones Memorial Hospital                                   | Dena       | Helms     | helmsd@jmhny.org                   | Clinical Care Manager   | Jones Memorial Hospital is committed to continuously raising quality and safety to higher levels and providing top quality healthcare in a hometown community setting.  | Allegany, Western Steuben and Potter counties                           |   |                                     |   |
| NYS Caregiving and Respite Coalition, managed by Lifespan | Doris      | Green     | dgreen@lifespan-roch.org           | Director  | Working to create a sustainable system of respite for caregivers across the age and disability spectrum   | Allegany, Cattaraugus, Chautauqua, Wyoming, all 62 counties in New York |   |                                     |   |
| Olean YMCA  | Christie   | Thornton  | Christiet@twintiersymca.org        | Executive Director/Director of Operations                       | The Olean YMCA strives to improve our communities through programs that encourage youth development, healthy living and social responsibility.  | Allegany, Cattaraugus   |   |                                     |   |
| Southern Tier Health Care System                          | Jordan     | Taylor    | prevention@sthcs.org               | Prevention Coordinator  | We are a rural health organization dedicated to the health and wellness of residents in Chautauqua, Cattaraugus, and Allegany counties.   | Allegany, Cattaraugus, Chautauqua                                       |   |                                     |   |
| The Chautauqua Center                                     | Megan      | Reynolds  | mereynolds@thechautauquacenter.org | Pharmacy Director   | Primary care, Behavioral health, dental, pharmacy services  | Chautauqua  | Home delivery of medications for health center patients | Access to mental health support     | n/a   |
| The Resource Center                                       | Marcia     | Restivo   | marcia.restivo@resourcecenter.org  | Family Support & Engagement Specialist/Guardianship Coordinator | Provides an array of OPWDD supports and services, such as Residential, Day Habilitation, Work Readiness, Community based services and Respite. Clinical services including Primary Care, Dental, Physical Therapy, Occupational Therapy, Speech, and Behavioral Health services such as Health Homes Care Coordination, Social Work Counseling, Psychiatric support, PROS, and Childrens Health Homes | Chautauqua  |   |                                     |   |

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| The Salvation Army                                     | Elizabeth E. | Flemming  | Elizabeth.Flemming@USE.SalvationArmy.Org | Western Regional Social Services Director | We are a faith based organization that serves the community without regard to Race, Color, Creed or Sexual Orientation.   | Erie, Niagara, Genesee, Wyoming, Allegany, Cattaraugus, Chautauqua   | Caregiver social interaction and support (e.g telephone check-ins, online networking/support group), Home delivery of groceries, supplies, medications, Internet access and tech support (e.g Zoom or other technologies for social connection) | We provide a myraid of services to the communities we serve as well as connections to other partners as needed. | We have been partnering with Feed More; Foodbank; Walmart and other community organizations to make sure food gets to the needy in the community, as well as providing meals for some of the first responders. |
| Total Senior Care, Inc.                                | Susan        | Ostrander | sostrander@totalseniorcare.org           | Associate Program Director                | PACE program - work with chronic frail elders (55 and older), provide necessary services to keep them in their own homes for as long as possible.   | Allegany, Cattaraugus, Chautauqua  |   |   |  |
| Western New York Integrated Care Collaborative Network | Nikki        | Kmicinski | nkmicinski@wnyicc.org                    | Executive Director                        | We work to produce better health outcomes and quality of life by providing comprehensive, cost-effective community-based integrated care.   | Erie, Niagara, Genesee, Orleans, Wyoming, Allegany, Cattaraugus, Chautauqua                                      |   |   |  |
| WNY Rural AHEC   | Valerie      | Putney    | vputney@r-ahec.org                       | Director of Programs                      | Our mission is to improve health and healthcare through education. We offer trainings to the healthcare workforce and work with agencies to inform the public about healthcare issues such as the Opioid Crisis.                      | Allegany, Cattaraugus, Chautauqua, Wyoming, Genesee, Livingston, Monroe, Ontario, Orleans, Wayne, Yates, Steuben |   |   |  |
| Wyoming County Adult Day Healthcare                    | Melissa      | Koch      | mkoch@wcchs.net                          | Program Director                          | Medical day program provided needed healthcare to assist individuals to remain in the community for as long as possible   | Wyoming, surrounding counties  |   |   |  |
| Wyoming County Office for the Aging                    | Tess         | Phillips  | tphillips@wyomingco.net                  | Deputy Director                           | We provide quality services to individuals and their caregivers to promote and maintain independence  | Wyoming  |   |   |  |
| Wyoming County Veteran Services                        | Lisa         | Harvey    | lharvey@wyomingco.net                    | Director                                  | We work with Veterans to assist with needs they may have. File claims for compensaiton and pension. Work with organizations within our county to support our elderly Veteran population and try to keep them living in our community. | Wyoming  |   |   |  |